

# GAC Cruise Services

Every port call a breeze with full support package



From traditional destinations to emerging hotspots, wherever your cruise vessel docks, GAC has the global resources, expertise and integrated services to ensure a smooth voyage.



Delivering your strategy.

Successful cruising is all about giving passengers an unforgettable, stress-free sailing experience. GAC goes beyond cruise agency to take care of everything cruise operators need to deliver the holiday of a lifetime.



**Extensive experience**

With over 50 years of maritime heritage and a network spanning the world, GAC Group has what it takes to meet the needs of the cruise majors and special interest operators wherever they go. Our long experience has equipped us with in-depth understanding of the unique complexities of cruise operations to offer customised services and support that translate into seamless port calls.

**Complete cruise package**

Thanks to our extensive shipping and logistics expertise, our core services range from port & immigration clearances, berth booking management, husbandry services, baggage handling, and supplies of bunkers, spares and provisions, through to liaison with local tour operators and domestic transport.

Such complementary integrated services have become the GAC hallmark, as we aim to deliver value to your operations. Further efficiencies can be gained from specialised services such as hub agency for management of multiple port calls with centralised accounting, global dock-to-deck ship spares logistics, safe navigation using

weather solutions and even hull cleaning, crew rotation management and maritime security services.

**Local expertise**

Our global presence enables us to serve cruise vessels calling both at established destinations and less traditional ports of call.

GAC's emphasis on local knowledge and contacts, planning and efficiency gives us the in-depth local knowledge needed to ensure maximum impact and minimum fuss. We provide advice and guidance to itinerary planners to plot optimum locations and routes for local sightseeing, hotel accommodation, home-port or turnaround potential. At some locations, we partner with local travel specialists to provide memorable travel experiences ranging from local excursions, safaris to diving trips and spa treatments for passengers.

Planning is crucial for trouble-free cruising. GAC cruise operations focus on advance information with respect to berth reservations, immigration requirements and security recommendations, as well as more near-term arrangements prior to vessels arriving.



# FACILITATING FAST, EFFICIENT IMMIGRATION CLEARANCE

**Time and cost efficiency**

Our established working relationships with the relevant authorities and contacts in the local cruise industry help smooth the way for efficient immigration clearance for passengers and crew.

In many cases, this has helped to ensure that immigration officers are on board vessels 24-48 hours ahead

of arrival at their next port of call, facilitating advance immigration clearance and enabling passengers to disembark and enjoy their shore side experience without delay.

**Destinations handled by GAC**



## COMPREHENSIVE SERVICES FOR SMOOTH VOYAGES

- Cruise agency
- Husbandry & crew welfare
- Marine logistics & storage
- Itinerary planning advice
- Visa support
- Hull cleaning solution
- Medical assistance
- Berth booking management
- Group transport
- Baggage handling
- Supply of provisions / F&B



## Delivering peace of mind with detailed pre-planning and expert execution for any port call

### About the GAC Group

GAC Group is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, GAC employs over 10,000 people in more than 300 offices worldwide.

### The GAC advantage

- Global coverage serving both established port of calls and emerging destinations

- Outstanding track record serving major cruise companies worldwide
- Over 50 years of experience in shipping, logistics, marine and related services
- Full cruise support solution with wide range of specialised support services
- Strong local expertise ensuring seamless co-ordination and efficient management
- Close working relationships with relevant authorities and contacts in the local cruise industry

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