

GAC Shipping Protection & Indemnity

Representing International Group P&I Clubs since 1973



GAC is a recognised leader in the Protection & Indemnity (P&I) field providing 24/7 incident and claims handling / management.



Delivering your strategy.

When things go wrong on board or in port, time is of the essence. That's why a speedy response is critical for an effective P&I (Protection & Indemnity) correspondent. P&I Clubs need prompt action and timely communication to ensure that any claims arising from incidents involving their members' vessels are fully investigated, documented and financial exposure minimised.



Global coverage

We provide a full range of promptly executed and well coordinated P&I services to shipowners and chartered members of the International Group and Fixed Premium Clubs, from our strategically located offices at ports throughout the UAE, Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, Yemen, Jordan, Norway, Sri Lanka, India, Africa and Indonesia.

Our Middle East Regional Office in Dubai operates as the hub for P&I services in the region, ensuring consistently high levels of service.

Comprehensive coverage

A reputed leader in its field, GAC handles incidents and claims competently and professionally - all the way from initial notification to the final conclusion. In addition to initial guidance and advice in the aftermath of an incident, GAC issues Letters of Undertaking (LOU) on behalf of the Clubs, conducts marine surveys, arranges for bank guarantees, when required and pro-actively handles the files, provides reports regularly

to the Clubs and their members. GAC represents all 13 International Group Clubs as their correspondents as well as most of the fixed Premium Clubs in the Middle East region.

Our close ties with local government and police authorities has ensured the successful release of vessels and disembarkation / repatriation of stowaways and assistance with major casualties in the region.

Medical support

Our medical assistance team works round-the-clock to assist with the crew claims to organise doctors' visits, land and air ambulances, escorted medical evacuation, repatriation of human remains and more.

Experienced team

Our offices are manned by a team of experienced and dedicated professionals who are well versed in local shipping practices, laws and regulations. Clubs are assured of a comprehensive and proactive response to their requests at all times.

- Proactive claims management
- LOU and bank guarantee provision
- Appointment of surveyors and lawyers
- In-house surveyor provision
- Stowaway repatriation
- Medical assistance claims management
- Repatriation of human remains



THE HIGHEST STANDARDS OF QUALITY, BUSINESS ETHICS AND SAFETY DRIVE EVERYTHING WE DO

Our operations are in full adherence to the Group's strict compliance and ethics policies - underpinned by the GAC Code of Ethics. These include anti-corruption regulations such as US Foreign Corrupt Practices Act (FCPA) and the UK Bribery Act 2010, environment-based and zero incidents policies.

Our offices are ISO 9001:2008 certified. The Group's global reach provides security through one company control, ensuring strict quality, Health, Safety, Security, Environment (HSSE) and compliance implementation during all our operations.



SERVICES AT A GLANCE



Full range of promptly and well executed P&I services

About the GAC Group

GAC is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, GAC employs over 9,000 people in more than 300 offices worldwide.

The GAC advantage

- Handles an average of 3,000 P&I and equal number of medical / crew cases annually

- Letter of Undertaking is accepted as security by cargo interests, cargo insurers and most ports / terminals worldwide
- Excellent relationships with local authorities and port officials help expedite case handling and minimise Principals' financial exposure
- Team of experienced claims handlers with strong legal and technical expertise
- Excellent in-house IT and surveying proficiency
- Preferential rates with local surveyors and lawyers

GAC Regional Office - MEA
claims.me@gac.com

GAC Abu Dhabi
claims.abudhabi@gac.com

GAC Dubai
claims.dubai@gac.com

GAC Sharjah
claims.sharjah@gac.com

GAC Ras Al Khaimah
claims.rasalkhaimah@gac.com

GAC Bahrain
claims.bahrain@gac.com

GAC Jordan
logistics.jordan@gac.com

GAC Kuwait
claims.kuwait@gac.com

GAC Oman
claims.oman@gac.com

GAC Qatar
claims.qatar@gac.com

GAC Saudi Arabia
claims.saudiabia@gac.com

GAC India
claims.india@gac.com

GAC Yemen
yemen@gac.com / hodeidah@gac.com

GAC Indonesia
pandi.indonesia@gac.com

GAC Norway
pandi.norway@gac.com

GAC Sri Lanka
pandi.srilanka@gac.com

GAC Angola
angola@gac.com

gac.com



Delivering your strategy.