

GAC Bunker Fuels QHSSE Policy

13 September 2017

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1. OUR SERVICE

- 1.1 GAC Bunker Fuels Ltd. (GBFL) QHSSE Policy relates to the trading/brokering of marine fuels and lubricants.
- 1.2 GBFL has been ISO 9001:2008 certified since 2013. We implement and maintain a measurable and continuous programme of improvements to our QHSSE policy and procedures in accordance with ISO 9001:2015, ISO 14001:2015 and OSHAS 18001 standards, with the goal of eliminating risks to people, procedure, property and the environment.
- 1.3 At GBFL we are committed to continuous improvement through our Integrated Management System by:
 - 1.3.1 Enhancing customer satisfaction as we strive for operational excellence through the use of approved suppliers.
 - 1.3.2 Pledging to achieve an effective Health and Safety (H&S) system by complying with all applicable H&S requirements, including a commitment to prevention of injury and ill health.
 - 1.3.3 Providing employees, customers, suppliers, visitors and stakeholders with all the necessary information, instructions and training to mitigate personal injuries and encouraging a preventative culture.
 - 1.3.4 Committing to the protection of the environment, including prevention of pollution and other specific commitments relevant to the context of the organisation.
 - 1.3.5 Protecting the security of employees, customers, suppliers, visitors and stakeholders should a workplace emergency arise.
 - 1.3.6 Pledging to satisfy all applicable legal and other requirements and fulfil our compliance obligations.
 - 1.3.7 Ensuring our employees have the necessary skills and involvement essential for understanding and fulfilling the needs of GBFL and our interested parties.

2. OUR COMMITMENT

- 2.1 In order to achieve the above, GBFL management and staff are committed to:
 - 2.1.1 Driving continuous improvement and innovation based on efficient business processes, well-defined measurements and best practices by eliminating risks and identifying opportunities, ensuring stakeholder satisfaction is maintained.
 - 2.1.2 Constantly developing and improving in every aspect to provide excellent customer service.

- 2.1.3 Ensuring best practice when dealing with all categories of suppliers by managing and minimising waste so that adverse environmental impact is reduced to an acceptable minimum.
- 2.1.4 Protecting our employees, customers, stakeholders, suppliers and the wider population to the requirements within our QHSSE Management System.
- 2.1.5 Engaging in recycling activities to reduce and minimise waste in order to conserve resources and avoid land and water pollution.
- 2.1.6 Incorporating QHSSE performance into our employee appraisal system to encourage and ensure GBFL-wide competence, ownership and participation.
- 2.1.7 Continually raise awareness and communicate any QHSSE amendments or additions to our employees.
- 2.1.8 Setting key performance indicators to measure and evaluate the success of our QHSSE Management System.
- 2.1.9 Maintaining the effectiveness of our QHSSE Policy, objectives and procedures through systematic monitoring and our internal audit process.
- 2.1.10 Taking appropriate action based on constructive internal and external feedback.
- 2.1.11 Communicating our policies, procedures, best practices and knowledge throughout GBFL.

3. GBFL STANDARD

- 3.1 GBFL stands for 'quality enhanced customer satisfaction', which is maintained through the effective application of our QHSSE Management System, GAC TIME (Total Innovative Management Excellence), which is the Group's strategic management system, and GAC's QHSSE framework.
- 3.2 We have a consistent track record in maintaining our QHSSE standard.